

SF 30 CONTINUATION SHEET

- A. Changes to solicitation DADA10-02-R-0001 are indicated by yellow highlighting.
- B. Reference Amendment 0003 dated 10 May 2002: All references to Amendment 0001 and Amendment 0001 dated 12 Apr 2002 are hereby corrected to read Amendment 0003 and Amendment 0003 dated 10 May 2002.
- C. The following pages shall be removed and replacement pages added to the solicitation as indicated below:
- | REMOVE                          | REPLACE WITH                    |
|---------------------------------|---------------------------------|
| Page 26 of 142, Amendment 0003  | Page 26 of 142, Amendment 0005  |
| Page 102 of 142, Amendment 0003 | Page 102 of 142, Amendment 0005 |
- D. Closing date and time for receipt of proposal is remains June 6, 2002 at 3:00 PM Central Time.
- E. No other changes apply.

use of equipment when needed. Report loss, damage, or destruction of loaned equipment to the installation property administrator for further investigation.

#### **C-5.3.4.2. Equipment Receipt and Repair Services**

The Service Provider shall receive loaned items and inspect for serviceability. Perform minor repair or replacement of malfunctioning items (e.g. burned-out projector bulb) prior to issuing subsequently.

#### **C-5.3.4.3. Equipment Failure Processing Services**

The Service Provider shall process failed VI loan equipment for repair by other Fort Sam Houston maintenance organizations IAW FSH Regulation 25-1 and AR 750-1. The SP shall return equipment under warranty to the manufacturer for repair or replacement.

### **C-5.3.5. Permanent and Mobile Public Address and VI Presentation Systems Services**

#### **C-5.3.5.1. Customer Service**

The Service Provider shall respond to customer calls, e-mails, and walk-ins.

#### **C-5.3.5.2. Audio Support Van**

The Service Provider shall operate and maintain operational status of the VI equipment in an audio support van to support large, local military ceremonies and holiday events, including San Antonio Fiesta Week. The Service Provider shall perform pre-event consultation with customer, site survey, rehearsals, and actual support of events.

#### **C-5.3.5.3. Presentation Support**

The Service Provider shall perform on-Post, local, and non-local presentation support, IAW AR 25-1. This includes pre-event consultation with customer, site survey, rehearsals, and actual support of conferences, military workshops, and multimedia projection presentations. Local is defined as within the San Antonio metropolitan area. Non-local is defined as beyond the San Antonio metropolitan area, but within the continental United States. Provide after-action report when requested by the Government.

#### **C-5.3.5.4. MEDCOM Support**

The Service Provider shall provide technical support of installed equipment to MEDCOM Wood Auditorium, Evans Theater, Roadrunner Activity Center, MEDCOM Command Suite, and Garrison Commander's Conference Room.

#### **C-5.3.5.5. "Bugle Call" System Operations**

The Service Provider shall monitor and maintain operational status of the automated "Bugle Call" broadcast system for Fort Sam Houston. Monitoring includes response to customer notification of technical problems. Maintenance includes troubleshooting according to system manufacturer instructions and contacting service vendor for all failure repairs. Automated "Bugle Call" broadcast system shall be kept in operational status 365 days per year.

#### **C-5.3.5.6. MacArthur Pavilion Support**

The Service Provider shall inspect audio speakers and jacks at MacArthur Pavilion on the USAG, FSH parade field on a monthly basis. Repair or replace inoperable speakers and jacks.

#### **C-5.3.5.7. AMEDDC&S Command Suite Support**

The Service Provider shall perform monthly inspection and requested on-site technical support of AMEDDC&S Command Suite Visual Information equipment.

PRD NUMBER	WORK COUNT TITLE	FY 01 ESTIMATED WORKLOAD
C-5.3.3.4	Rolls of color film processed	318
C-5.3.3.4	Rolls of slide film processed	9
C-5.3.3.4	Color prints produced	18,824
C-5.3.3.4	Color slides mounted	324
C-5.3.3.5	35mm slides created from electronic or hard copy PowerPoint presentations	8,765
C-5.3.3.6	Images scanned	20,120
C-5.3.3.6	Prints produced from scanned images	3,017
C-5.3.3.7	Number of orders for custom photographic products	175
C-5.3.3.7	Custom photographic products prepared	5,211
C-5.3.3.8	Photographs and images selected for accessioning	240
C-5.3.3.8	Shipments of photographic images to Central Accessioning Point	2
C-5.3.3.9	Perform preventive maintenance on film and print processing machines	12
C-5.3.4.1	Number of VI equipment loan transactions	883
C-5.3.4.2	Number of returned items on which in-house minor repair and maintenance performed	1,559
C-5.3.4.3	Failed VI loan items processed for repair by other Fort Sam Houston maintenance organizations.	41
C-5.3.5.1	Number of requests received for presentation assistance	86
C-5.3.5.2	Number of local military ceremonies and holiday events for which Mobile Public Address (PA) system support provided	80
C-5.3.5.3	On-post and local presentation support performed	37
C-5.3.5.3	Non-local presentation support performed	6